

# **NATA Portal – Technical Assessors**

# Reference Guide

**July 2024** 

The purpose of this document is to act as a Guide on how to use the NATA Portal. NATA Portal is our preferred method for communicating job related information and documents with our Technical Assessors. Technical Assessors must also keep their profile information up to date with us using the platform.

If you need any further assistance, please contact us at <a href="technicalassessors@nata.com.au">technicalassessors@nata.com.au</a> or <a href="portalsupport@nata.com.au">portalsupport@nata.com.au</a>

# **Browser Compatibility**

NATA Portal is Compatible with both desktop and mobile (Windows PC, OS X, Android and iOS)

Supports the latest versions of the following browsers:

Google Chrome, Microsoft Edge, Mozilla Firefox and Apple Safari









No Support for Internet Explorer



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# 1. Getting Started

# Registration

Technical Assessors will be registered to the portal automatically as they associated with us and provide us with their information. Once registered as a Technical Assessors user on the portal, you will receive an email to set up a password for the NATA Portal login. Follow and complete the steps to set your password.

**Please note:** The initial welcome email link to set password will expire in 48hrs, after this you can directly visit <a href="https://nataportal.nata.com.au/#/">https://nataportal.nata.com.au/#/</a> and click on reset password to generate another activation link.

#### **Setting up 2 Step Verification**

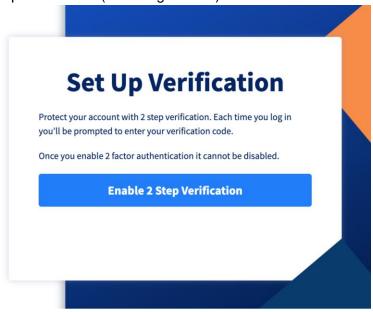
2 Step Verification allows for added security to your access of the NATA Portal. It allows you to verify that you are the legitimate holder of the login credentials by sending you a code to your mobile device and only allowing you access once inputting this code.

Please note that the steps of receiving and inputting a new verification code will need to be repeated when:

- Accessing the Portal from another device (e.g. another computer)
- After 15 days when the verification expires

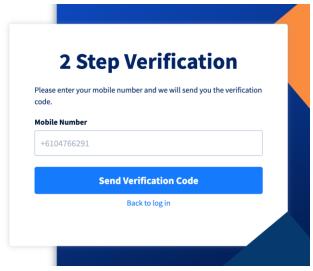
#### Steps

Using your email address and your newly set password, log in to NATA Portal. Here you
will be presented with a Set Up Verification screen where you will be able to enable your
2 Step Verification (see image below)



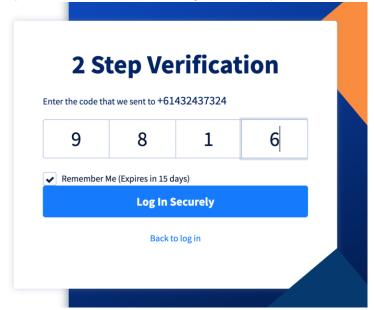
2. Click on Enable 2 Step Verification

Enter your Mobile contact number in the correct format i.e. starting with country code +61 and no leading zeros +61405699876. You will then receive a Verification code to your mobile device as shown below





3. Use your Verification code to Log-in Securely into the NATA Portal.



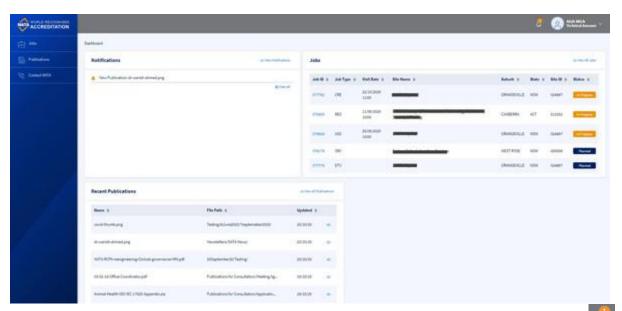
#### **Dashboard**

Once you are logged in to the Portal, you will be taken to the Dashboard view.

The Dashboard includes a quick view of information that has been recently updated on the portal; it also allows you to quickly access the information with one click. As a Technical Assessor you can see the following information panels on the Dashboard;

- Latest Notifications
- Recently uploaded Meeting Documents
- Recently added Publications to which you are subscribed

Clicking on any of the Notifications or Jobs will automatically navigate you to the location in the portal where you will find the source. For example, if you click on the job number you will be directed to the Jobs details page.



Note: All NATA Portal notifications will be visible at the top of the screen with the bell icon that displays a number showing how many *unread* notifications you have.

#### **Accessing Dashboard from other pages**



If you want to go back to Dashboard from any other pages on the Portal, click on the 'NATA World Recognised Accreditation' logo on the left-hand top corner OR

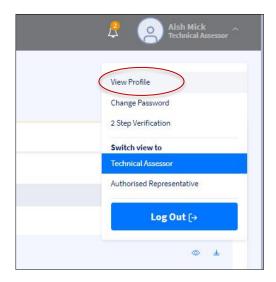


Click on the 'Dashboard' link from the breadcrumb menu on the page, displayed just above the page Title.

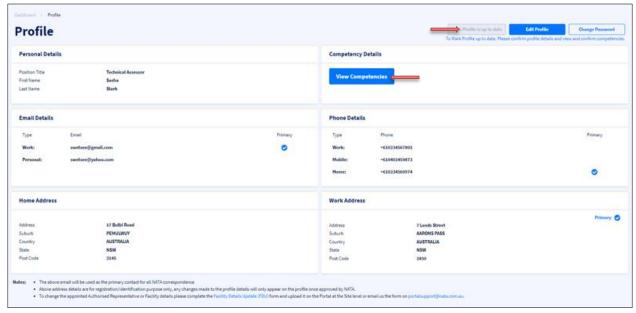
# Marking Profile information as up to date

Periodically NATA will contact you to confirm your profile details with us. You can view your profile information that you have registered with us by accessing your profile information page on the portal. Once you have reviewed all the details and if no changes are required, you will be able to mark your profile as up to date to let us know.

To view your profile, click on the profile icon and select 'View Profile' from the drop down.

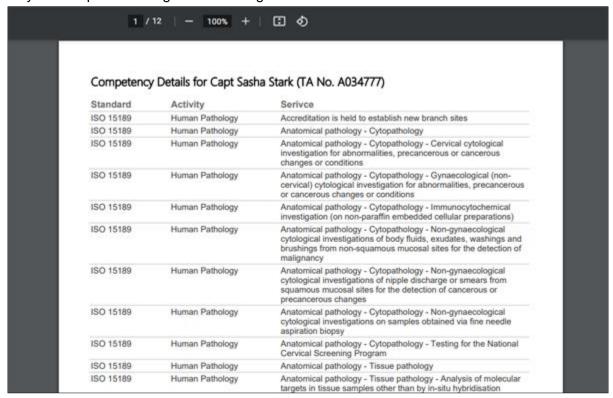


Once you click on the 'View Profile' menu item the system will load all the profile information you have registered with us.

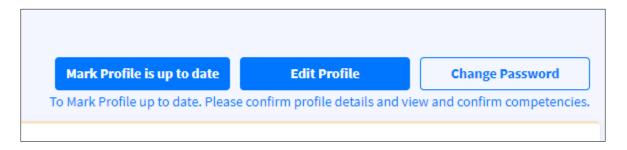


You will see the 'Mark profile is up to date' button is disabled because you must view your competencies (competency is/are the area(s) of technical expertise which you are qualified to assess) to ensure they are up to date as well along with all the other profile information. To view competency, click on the 'View Competency' button and this will open your competency PDF in

a new window if you are using Google Chrome or download the PDF into your downloads folder on your computer if using Microsoft Edge browser.



View the PDF and ensure the competency information is up to date and then go back to the profile page and mark your profile as up to date by clicking on the 'Mark Profile is up to date' button.



In case you need to make changes to any of the profile details and competency details refer to Editing profile Information (next page) in the user guide.

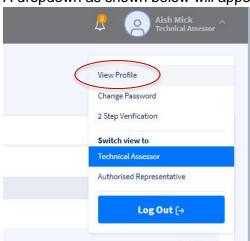
# **Editing Profile Information**

**Please note:** Any profile changes suggested by you will not be reflected immediately. They are subject to approval by the NATA. Only once approved, they will be reflected on your profile and you will receive a notification on your dashboard and registered email informing that the profile changes has been approved.

In case the admin reject the profile changes, you will be informed why they were rejected.

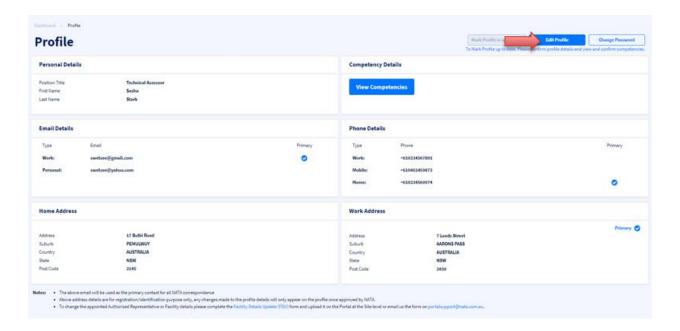
To edit your profile information, follow the below steps:

1. Once you have logged in to the NATA Portal, click on your profile name at the top right corner of your screen.

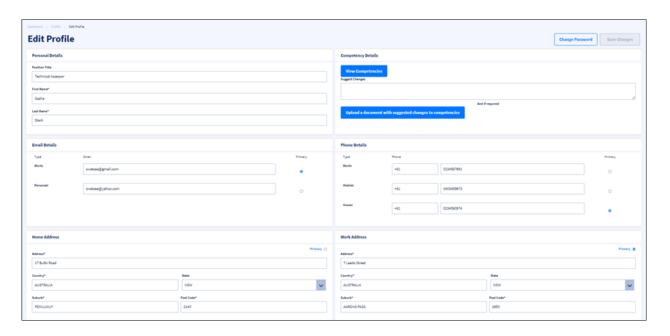


2. A dropdown as shown below will appear, click View Profile.

3. You will then be directed to your Profile Page where you will be able to see all your profile information including email, phone, address and competency details (competency is/are the area(s) of technical expertise which you are qualified to assess) that you have provided to us. Click on button to edit these details.

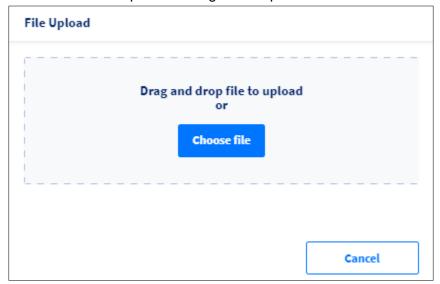


4. The system will load the edit profile page and you will be able to make all the necessary changes to your profile information. The fields are shown in the below image. You will also be able to change your primary contact details by clicking on the radio button listed next to the field. You must have at least one type of email, phone and address marked as 'Primary' to let us know your preferred email, phone and address to communicate. Remember if you do want to change your primary email, you must use the changed email to login to the portal once the changes are approved.

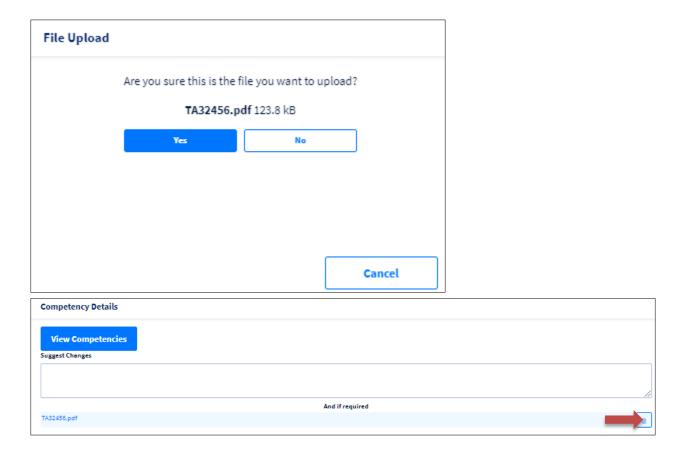


You can also suggest changes to your competency by entering them into the 'suggest changes' box and if required upload a document listing competency change by clicking on the 'Upload a document with the suggested changes to competencies' button.

Once you click on the button to upload a document the system will give you an option to choose the file to upload or drag and drop.

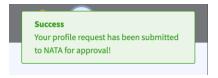


Select the file to upload or drag and drop the file in the upload section and the system will then display the file to be uploaded and ask you to confirm. If you are sure that's the file to upload click on confirm button and the system will do a quick virus scan and upload the file.



In case you want to upload a different file at this stage, you can delete the file and upload a new one by clicking the delete icon on the file.

5. Click on Save Changes once you have completed editing your profile. You will be directed back to your Profile Page and will receive the alert shown below.

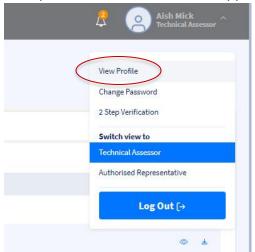


# **Acknowledging Continuing Assessor Competency**

As part of our commitment to maintain the highest standards of service and compliance, NATA continuously seeks to ensure that our peer review process is supported by our Volunteer Technical assessors with the most current and relevant expertise in their respective fields.

Periodically, all our Technical Assessors will be requested to acknowledge the up-to-date status of their competency as a NATA technical assessor. TA's will receive a reminder from the portal every 2 years to perform this action using the steps below:

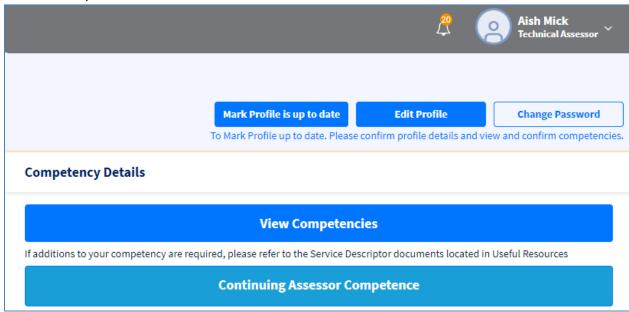
1. Once you have logged in to the NATA Portal, click on your profile name at the top right corner of your screen.



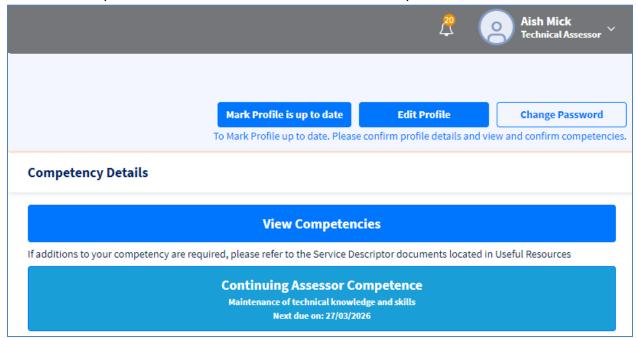
2. A dropdown as shown below will appear, click View Profile.

3. You will then be directed to your Profile Page where you will be able to see all your profile information including a blue button 'Continuing Assessor Competency' as shown

below in the picture.



- 4. Click on the 'Continuing Assessor Competency' button, the system will load a pop window with few options to select and acknowledge how technical competency has been maintained.
- 5. Select the appropriate options and click on 'Submit' button, you must select at least one option.
- 6. As soon as you submit your acknowledgment, the 'Continuing Assessor Competency' button will be updated with when its next due as shown is the pic below:

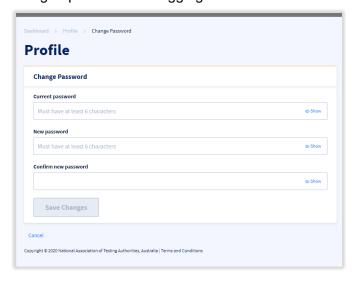


7. When you are approaching the due date an automatic notification will be generated from the system to remind you to complete the acknowledgement again.

#### **Change Password**

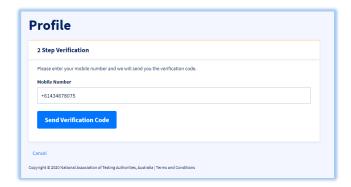
To change your password once you are logged in, click on the 'Change Password' option from the drop-down profile menu as highlighted in the below image.

The system will load up the below screen where you will have to enter the current password, new password and save changes. Once the changes are saved, you can start using the changed password for logging in to the Portal.



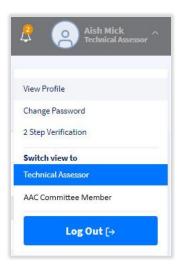
# 2 Step Verification

If your mobile number gets changed, you can update your mobile number for the 2-step verification process from your profile. Click on the '2 Step Verification' from the profile drop down menu and the system will load the screen as shown below. Enter the new mobile number prefix with +61 and click on 'Send Verification Code'. The system will send a code to you new mobile, enter the code and submit. The mobile number will be updated for 2 step notification on your profile.





#### Switching Roles (If you are registered for more than 1 role)



The portal caters for different types of users. If you are eligible for one of the other user types, you might be able to have more roles on the Portal. You can easily switch profile between these roles with just one click without logging off from the Portal.

To switch profile and view the data related to other profile, click on your profile name on the right corner of the screen. A profile drop-down menu will appear as shown on the left, if you are registered for more than 1 role you will see the 'switch view to' section and roles listed in there. The profile you are currently viewing will be highlighted in Blue. Click on the role you want to switch to, the system will ask you to confirm if you really want to switch your view, click 'OK' and the system will show you data relevant to your selected role.

#### 2. Jobs



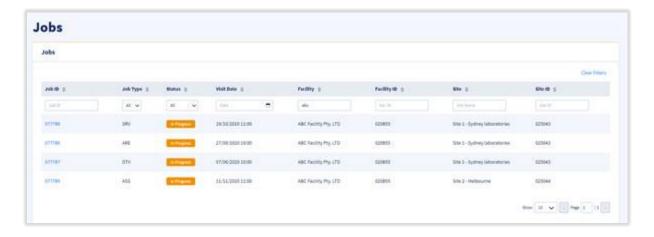
All the jobs that you are currently associated with NATA can be viewed on the Jobs page. Jobs page can be accessed by clicking on the 'Jobs' tab from the left-hand navigation.

The system will take you to the Jobs landing page listing all the jobs that you are assigned to. Every job entry listed on the jobs page will display Job Id, Job Type, job status, visit date, facility name, facility number, and site name and site number.

#### Searching/Filtering Jobs

Jobs can be searched/filtered from across several pages listing jobs. Users can search jobs by entering a keyword in the search box or by

selecting the desired value from the drop down if applicable.



**To search/filter jobs by Job Id**, enter the keyword in the search field just below heading 'Job Id' and system will show the desired result.

**To search/filter jobs by Job Type**, select the job type from the drop-down list just below heading 'Job Type' and the system will show you the desired results

To search/filter jobs by Job Status, select the status from the status drop down list just below heading 'Status' and the system will show the desired results

**To search/filter jobs by the Visit date**, enter the date value in the search field just below the heading 'Visit Date' and the system will show the desired results

To search/filter jobs by the Facility name, enter the keyword in the search field just below the heading 'Facility' and the system will show the desired results

To search/filter jobs by the Facility id, enter the id in the search field just below the heading 'Facility ID' and the system will show the desired results

To search/filter jobs by the Site name, enter the keyword in the search field just below the heading 'Site' and the system will show the desired results

**To search/filter jobs by the Site id**, enter the id in the search field just below the heading 'Site ID' and the system will show the desired results

To clear filters after performing search operation, click on 'Clear Filters' to bring back the original display of the jobs page.

To sort jobs by any of the listed fields, click on the icon next to the specific field and jobs will be sorted as desired.

#### **Job Details Page**

User can access job details page directly by clicking on the job number. Jobs are listed on the on the Dashboard, sites page and on the Jobs page. Job details page can be accessed from any of these pages for the listed jobs.

Job details page display below listed information for that specific job;

- Job details
- Site details
- Lead Assessor details
- Received and submitted job documents

#### Job details, Site details and Lead Assessor details



**Job details** including job number, job type and job stage are listed on the top of the page. As the job progress the job status and job stage information will be changed on the job details page. Every job goes through 5 stages; Initiation, Preparation, Assessment, Submission and Decision, as the job progress through different stages the information will be reflected on the jobs page.

**Site details** including site name, site id, phone, emails and address are displayed in its own panel just below the job stage information.

**Lead Assessor details** including lead assessor name, email id and phone number are listed next to the site details panel below the job stage information.

#### Received Job documents and Submitted Job documents

Every job will have received and submitted job document panels displayed on the job details page. User can switch between these two panels by just clicking on the panel heading. Active job document panel will be displayed with an orange underline as shown below;



**Received Site Documents** panel lists all the documents received from NATA, showing document name, description and date uploaded for every document listed.

#### Viewing and downloading documents

To preview a document, click on icon

To Download a document, click on icon

User can also download all or some of the selected documents by selecting the documents by ticking the checkbox on the left and clicking on the 'Download Selected' button. User can also select all the documents with one click using 'Select all' check box on the top.

#### Searching/filtering and sorting documents

To search a particular document enter the keyword in the document name search bar and as you entering the system will filter the documents for you. To search the documents by date uploaded.

**Submitted Site Documents** panel lists documents submitted by the user from the Portal. Every listing shows document name, description, date uploaded and uploaded by information.

#### Viewing and downloading documents

To preview a document, click on icon

To Download a document, click on icon

User can also download all or some of the selected documents by selecting the documents and clicking on the 'Download Selected' button.

#### Searching/filtering and sorting documents

User also have ability to search/filter a particular document by entering the keyword in the document name, date uploaded and uploaded by search fields.

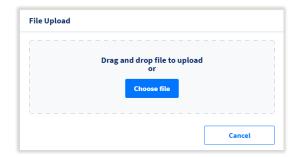
#### **Uploading Job documents**

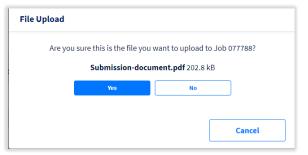
User can submit job related documents in the 'Submitted Job Documents' panel.

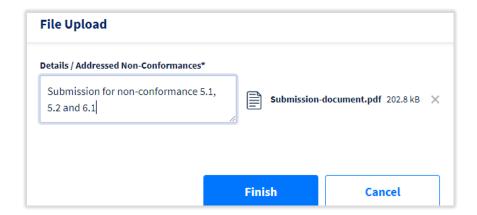
To upload a document', click on the 'Upload Document' button, a pop-up window for file upload will be shown. Click on Choose file and the system will load your file explorer; select the file you want to upload. System will ask you to check and confirm the document selected is the right one if it is click on 'Yes' or click on 'No' and select the right document. Once you select 'Yes', system will ask you to enter a small description (up to 299 characters), enter the description and click on 'Finish'. The system will perform a virus scan on the document and if no threats are found, it will list the document under 'Submitted Site documents'.

Please note once the file is submitted on the portal it cannot be removed by the user, only NATA staff have access to delete the submitted document.

To upload multiple file, zip them into 1 file and then upload. User can upload a file size of maximum 150MB.







# 3. Publications



The NATA Portal allows all users to access NATA Publications and manage notification subscriptions.

To navigate to Publications, click on 'Publications' in the left menu panel as shown in the image on the left

You will land on the Publications page with a view of Recently Updated Publications. Latest updated Publications can be viewed or downloaded from the recently updated Publications listing.

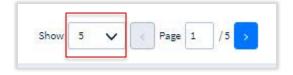
To preview a Publication, click on this icon



To Download a Publication, click on this icon



By default, 5 latest updated publications will be listed but you can choose to see more by selecting a different option from the pagination drop down



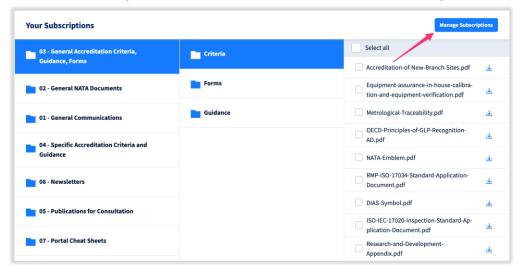
The list can also be searched and filtered by name and date. To search/filter by name type a search keyword in the search box just below the 'Name' label and press enter on the keyboard, the system must display the desired results. To search/filter by date type the desired date in the in the search box below 'Date Updated' label and press enter on the keyboard, the system must display the desired search results.

#### Your Subscriptions - Subscribing and Unsubscribing

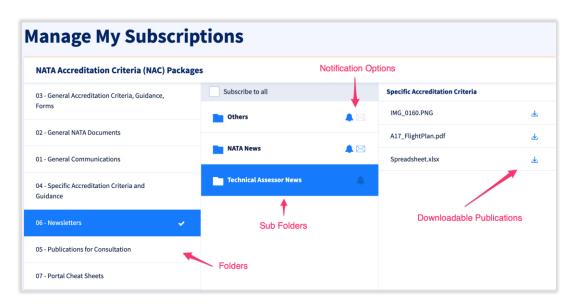
All Committee Members will have access to the full list of Publications. Your Subscriptions allows you to subscribe to publications for which you want to receive notifications.

#### **Manage Your Subscriptions**

- 1. Scroll down to the Your Subscriptions section of the Publications page
- 2. Click on the Manage Subscriptions button located in the below image



- 3. View the Folders available. Navigate to the Folder to which you wish to Subscribe to receive notifications when a document in that folder is updated on the Portal.
- 4. Choose your Notification Options for Subfolders;
  - a. Select the bell icon to receive a dashboard notification, similarly deselect to stop notifications
  - b. Select the Mail icon to also receive email notifications on your registered email when Publications are uploaded in that sub folder, similarly deselect to stop email notifications.

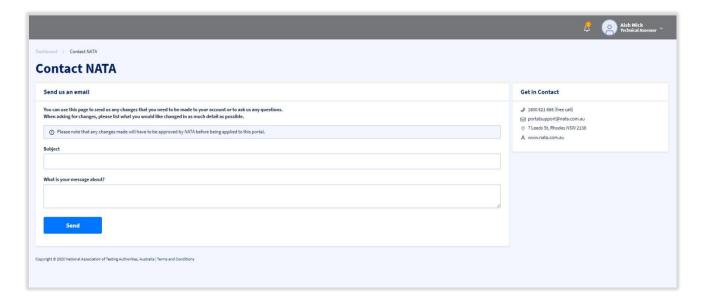


#### 4. Contact NATA



Portal users also have access to 'Contact NATA' form on the portal to submit any query from the NATA Portal. To access this page click on the 'Contact NATA' link on the left hand side menu.

The system will take you to the Contact NATA page showing the form. Enter subject and a brief description about your query in the 'What is your message about' data field and submit. Your query will be submitted to NATA and a confirmation for the same will be displayed on the screen.



General contact information including free call phone number, email, address and NATA website address is also listed on the right hand side of the page.