



members

Member Advisory Forum

3rd MEETING MINUTES

24 May 2022
Melbourne, NATA office
(By video link)

Member Advisory Forum (MAF) Meeting Update

The third Members Advisory Forum was held in Melbourne NATA office and by video link on **24 May 2022**

Outcomes in relation to the major topics discussed were as follows:

• **Remote assessments - members' survey**

In March 2022, NATA conducted a Members and Technical assessors survey on remote assessments and its possible future integration into the accreditation experience. More than 340 respondents from diverse industries and sectors provided input into a future application of remote assessments as a supplementary assessment technique. Feedback from the survey supports NATA in introducing the use of remote assessments as an additional tool and the developed Remote Assessment policy.

• **"Why NATA" - Member-Led Discussion**

A MAF member facilitated a discussion around members' perceived benefit experiences of the importance of accreditation and NATA as the provider of choice. Members agreed that accreditation is essential for delivering robust results and managing organisational risk and shared suggestions for value-adding engagement activities and services.

• **Digitalisation of conformance and accreditation processes**

Forum members were given a presentation on NATA's involvement, partnership, and activities around the digitalisation of conformance and accreditation processes, including the latest domestic and international developments.

• **NATA's June Event "Why Accreditation Matters."**

An update on NATA's June event was provided with the main topics, presenters, and interests.

NATA thanks all Forum members for their continuing contribution and looks forward to the next session, which is scheduled for November 2022.