



members

Member Advisory Forum

4th MEETING MINUTES

03 November 2022
Melbourne, NATA office

Member Advisory Forum (MAF) Meeting Update

The third Members Advisory Forum was held in Melbourne NATA office on **03 November 2022**

Outcomes in relation to the major topics discussed were as follows:

• **NATA update**

The forum was briefed on the upcoming 2023 NATA activities:

- *NATA APAC evaluation*
- *NATA's MoU with the Commonwealth*
- *Multi-Site Accreditation*
- *ISO 15189 implementation*
- *Human Pathology Metrix*

MAF members were interested to learn more about the additional NATA national and international activities and processes.

• **"Why NATA" - Member-Led Discussion**

The Forum agreed to continue to facilitate the discussion around the importance of NATA accreditation, its benefits, adding value and helping members and the community.

MAF members discussed that differentiation for contract tendering is NATA accreditation, and the common objective for all members is managing risk. Members shared suggestions for industry engagement activities and services and how NATA could assist members' business initiatives and reach their customers.

The discussion covered that NATA seeks feedback proactively from members during assessment activities via tailored surveys at two touch points and through Technical Assessors Surveys, also listed on the website under About us/Surveys

- **Confirmation of MAF Terms of Reference**

MAF members agreed that the Forum is comprised of a well-diverse and engaged group with adequate representation by industry and NATA.

The Forum discussed the ToR content and provided suggestions to define the MAF purpose clearly as the provision of strategic advice and insights relevant to NATA and its members.

NATA THANKS all Forum members for their continuing strategic contribution and looks forward to working together in 2023 to benefit NATA, its members, and the community.