



National Association of Testing Authorities, Australia

MEETING OF MEMBERS' REPRESENTATIVES

23 May 2017

SUMMARY OF KEY ISSUES

- **Review of issues from last meeting of the Members' Representatives - General Discussion - October 2016**

Member feedback and subsequent NATA responses were tabled. Feedback received broadly covered the following. Stakeholder engagement, including feedback on the invitation for face to face client interviews, the adequacy of resources, promotion of NATA accreditation, fee structure, calibration. The Chair noted the increase in the positive feedback received in comparison to that received for previous meetings.

There was no further discussion held regarding any specific Member feedback.

- **New Issues raised by Members' Representatives for May 2017 - General Discussion**

Members' Representatives tabled their respective reports. Feedback was discussed between Members' Representatives, NATA staff and members of the NATA Board present. The level of feedback received was discussed in the context of other feedback mechanisms currently available to members.

- **Operations and Technical Update**

NATA's General Manager, Operations and Technical provided an update on the progress towards the implementation of the revised ISO/IEC 17025.

- **Tabular Scopes Project**

NATA's Assistant Technical Manager provided an update on the progress towards the implementation of tabular scopes of accreditation.

Any Member seeking clarification or further information in relation to this meeting should contact a Member Representative in the first instance. Contact details are located on the NATA website at <http://www.nata.com.au/nata/about-nata/member-services/nata-members-representatives>

Members' Representatives - Vacancies

Currently vacancies exist to provide member representation on behalf of Tasmania and Northern Territory facilities. Should you be interested in becoming a Members' Representative, please contact Tony Vandenberg, NATA's General Manager, Compliance and Governance in NATA's Melbourne office.